

CES Contact Information *(updated 1/4/12)*

Staff	Payor/Issue Types
<p>Kris Marck Phone: (916) 551-2037 Fax: (916) 596-1131 kmarck@cmanet.org</p>	<ul style="list-style-type: none"> • Contract issues • Currently dabbling in all payor issues
<p>Jodi Black Phone: (916) 551-2863 Fax: (916) 596-1130 jblack@cmanet.org</p>	<ul style="list-style-type: none"> • Blue Cross • Blue Shield • Operational Issues
<p>Michele Kelly Phone: (916) 551-2862 Fax: (916) 596-1133 mkelley@cmanet.org</p>	<ul style="list-style-type: none"> • Medicare • Health Net • Cigna
<p>Frank Navarro Phone: (916) 551-2046 Fax: (916) 551-2027 fnavarro@cmanet.org</p>	<ul style="list-style-type: none"> • Medi-Cal • Workers' Compensation • Educational Program
<p>Mark Lane Phone: (916) 551-2865 Fax: (916) 596-1134 mlane@cmanet.org</p>	<ul style="list-style-type: none"> • Aetna • United Healthcare/PacifiCare • CPR • Blue Cross
<p>Jennifer Williams Phone: (916) 551-2061 Fax: (916) 596-1135 jwilliams2@cmanet.org</p>	<ul style="list-style-type: none"> • Assistant to CES • Point person for all seminar scheduling
<p>Reimbursement Helpline (888) 401-5911</p>	