



RIVERSIDE COUNTY MEDICAL ASSOCIATION

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New Physician Resource Guide

A Resource Guide  
For the  
New Physician<sup>®</sup>

Riverside County Medical Association  
3993 Jurupa Avenue  
Riverside, CA 92506  
Phone 951.686.3342 • Fax 951.686.1692

[www.rcmanet.org](http://www.rcmanet.org)



Dear Doctor:

The Riverside County Medical Association welcomes you to Riverside County!

This Packet includes information on where to obtain general information on the City and County itself, along with many resources to consult for assistance in setting up your practice.

We look forward to working with you as a member of the Riverside County Medical Association.

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# Welcome to Riverside County Medical Association

Why Join the Riverside County Medical Association & the California Medical Association

As a physician practicing medicine in Riverside County, you will face many unique challenges. However, the good news is that you don't have to face them alone. The Riverside County Medical Association (RCMA), along with the California Medical Association (CMA), is here to help you and your practice be successful.

**Why Your RCMA/CMA Membership Matters?** Partnering together as physicians allows us to have a united voice at the local, state and national level to address the critical legislation affecting your practice.

## Your Membership Protects Your Profession

- **Protecting MICRA:** Confronting every attempt to raise the \$250,000 cap which saves each physician \$59,000 annually on professional liability.
- **Scope of Practice:** Stopping legislative attempts to expand the Scope of Practice of allied health professionals beyond their training
- **Corporate Practice of Medicine:** Stopping legislation attempting to erode California's Ban on the Corporate Practice of Medicine
- **California Budget:** Lobbying for health care funding for physicians and patients

Along with these key ongoing legislative battles, dozens of pieces of legislation are introduced every year attempting to increase the cost of practicing medicine, while decreasing the reimbursement rate for your services. However, together we are stronger.

## Join RCMA/CMA and Support the Local Physician Community

There is no doubt that the benefits of membership far outweigh the reasonable cost to join. Join online today at [www.rcmanet.org/join](http://www.rcmanet.org/join) or call RCMA at (800) 472-6204 or email [rcma1@rcmanet.org](mailto:rcma1@rcmanet.org) with any questions.

## Your Membership Empowers Your Practice

- **Business Partners:** RCMA/CMA vetted businesses
- **Staff Education:** Live, Web or On-Demand equipping your staff to succeed
- **Free Payor Intervention & Claim Denial Case Management:** The Center of Economic Services supports your efforts to get paid.
- **Free Practice Check Ups**
- **Free "in office" consultations with RCMA/CMA Physician Advocate**
- **Staffing Support:** Make hiring easier
- **Discounts:** On everything your practice needs
- Automatic \$100,000 Accidental Death & Dismemberment flight insurance
- Altura Credit Union Membership
- Amusement Park and Entertainment Discount Tickets

## **PUBLICATIONS**

- Annual Pictorial Membership Directory
- Physicians Managed Care Manual
- Model Managed Care Contract
- CMA's Action Plan for Physicians Terminated by Managed Care Plans
- California Physicians Legal Handbook
- California Physician which is published monthly on-line at [www.calphys.org](http://www.calphys.org)
- RCMA Member Alert – semi-monthly news update either faxed or emailed to all member



In addition to our strong advocacy programs, no matter the size or mode of practice, RCMA provides support in many ways to help your practice be successful in the constantly changing world of healthcare.

## **PRACTICE MANAGEMENT**

- Free Practice Assessments & Consultations
- Free Payor Reimbursement Advocacy
- Free Payor Contract Analysis
- Free Inland Empire Foundation For Medical Care PPO Network & ACO Participation
- Discounted Medical Billing, Collections, Medical Practice Staffing/Training, Strategic Planning, Operational Process Improvement, Benefit Administration & Managed Care Operation
- Discounted Accounting Services
- Free & Discounted Live & Web-Based Physician & Office Staff Training
- Free MACRA/MIPS Resources
- Discounted Medical Waste & Regulatory Compliance Services
- Free Relevant Practice Alerts Impacting Your Practice
- Free Practice Management Toolkits
- Discounted HIPAA Compliance Services
- Discounted Group Purchasing Program
- Discounted Security Prescriptions

## **PHYSICIAN RECRUITMENT & OFFICE STAFFING**

- Free Physician & Office Staff Job Descriptions, Recruitment Resources & Support
- Free Physician & Office Staff Job Postings
- Free Physician & Office Staff Salary Surveys
- Discounted Physician & Office Staff Recruitment Firms

## **LEGAL**

- Complimentary Attorney Consultations, 10% off hourly rates and flat fees for various legal services
- Free Medical Legal Library Documents
- Free Legal Support For HR, Medical Regulatory Or Legal Questions

## **HEALTH INFORMATION TECHNOLOGY**

- Discounted IT Solutions/ Discounted Website Design
- Free HIPAA Compliant Messaging
- Free Health Information Exchange (HIE)

## **INSURANCE**

- Discounted Professional Liability Coverage
- Discounted Workers' Compensation, Medical, Life, Disability, Long-Term Care Insurance
- Discounted Auto & Homeowners Insurance



**Got Questions? Think RCMA!**  
**(800) 472-6204**

## Business Licenses

A city business license is generally required for a physician in private practice. Fees for these licenses vary according to the locality.

If you are planning to conduct business in an incorporated city within the County of Riverside you must obtain a business license from that city. If you are starting a new business, you must also check to see if you need to record a Fictitious Business Name or a state reseller's license. The links below will assist you in finding some of these resources. Businesses that are not physically located within the city limits may also be required to obtain a business license. For detailed information on the City's business tax, licenses and regulations, please review that City's Municipal Code.

Depending on the type of business you conduct, you may be required to interact with more than once City department to acquire a business license. For example, your business facility may require City electric or water services, zoning or building code approval, or the services you provide may require special licenses.

Banning  
99 E. Ramsey St.  
Banning, CA 92220  
Phone: (951)922-3120  
[www.ci.banning.ca.us](http://www.ci.banning.ca.us)

Cathedral City  
68-700 Avenida Lalo Guerrero  
Cathedral City, CA 92234  
Phone: (760)770-0353  
[chanson@cathedralcity.gov](mailto:chanson@cathedralcity.gov)  
[www.cathedralcity.gov](http://www.cathedralcity.gov)

Corona  
Business License Division  
400 S. Vincentia Ave.  
Corona, CA 92882  
Phone: (951)736-2275  
[www.discovercorona.org](http://www.discovercorona.org)

Hemet  
Business Licensing Department  
445 E. Florida Ave.  
Hemet, CA 92543  
Phone: (951)765-2358  
Fax: (951)765-2336  
[www.cityofhemet.org](http://www.cityofhemet.org)

Indian Wells  
44-950 Eldorado Dr.  
Indian Wells, CA 92210  
Phone: (760)346-2489  
Fax: (760)346-0407  
[www.cityofindianwells.org](http://www.cityofindianwells.org)

Indio  
100 Civic Center Mall  
Indio, CA 92201  
Phone: (760)391-4197  
[www.indio.org](http://www.indio.org)

Menifee  
2947 Haun Rd.  
Menifee, CA 92586  
Phone: (951)672-6777  
<http://www.cityofmenifee.us>

Moreno Valley  
14177 Frederick St.  
PO Box 88005  
Moreno Valley, CA 92552  
Phone: (951)413-3080  
<http://www.moreno-valley.ca.us>

Murrieta  
1 Town Sq.  
Murrieta, CA 92562  
Phone: (760)461-6042  
Fax: (760) 698-4509  
<http://www.murrietaca.gov/>  
Email: [Businesslicense@MurrietaCA.Gov](mailto:Businesslicense@MurrietaCA.Gov)

Norco  
2870 Clark Ave.  
Norco, CA 92860  
Phone: (951)461-6042  
Fax: (951)698-4509  
<http://www.norco.ca.us>  
Email: [Bizdesk@ci.norco.ca.us](mailto:Bizdesk@ci.norco.ca.us)

Palm Desert  
Department of Finance/Treasurer  
73510 Fred Waring Dr.  
Palm Desert, CA 92260  
Phone: (760)346-0677  
<http://www.cityofpalmdesert.org>

Palm Springs  
Business License Tax Division  
3200 E Tahquitz Canyon Way  
Palm Springs, CA 92262  
Phone: (760)323-8289  
Fax: (760)322-8344  
<http://www.palmspringsca.gov>

Rancho Mirage  
Business License Division  
69-825 Highway 111  
Rancho Mirage, CA 92270  
Phone: (760)770-3207  
Fax: (760)324-0528  
<http://www.racnhomirageca.gov>

Riverside  
Riverside Business Tax License Office  
3900 Main St.  
Riverside, CA 92522  
Phone: (951)826-5465  
<http://www.riversideca.gov>

Temecula  
41000 Main St.  
Temecula, CA 92590  
Phone: (951)693-3933  
Fax: (951)693-3948  
<http://www.temecula.gov>  
Email: [businesslicense@cityoftemecula.org](mailto:businesslicense@cityoftemecula.org)

## Fictitious Names

A Fictitious Business Name Statement may need to be filed with the Riverside County Clerk's Office by physicians who practice in California under a fictitious business name. Statements may be filed at:

Riverside (Gateway)  
2724 Gateway Dr.  
Riverside, CA 92507

or

P.O. Box 751  
Riverside, CA 92502-0751  
Phone: (951)486-7000

Riverside  
County Administrative Office  
4080 Lemon St.

1<sup>st</sup> Floor

Riverside, CA 92501

or

P.O. Box 751  
Riverside, CA 92502-0751  
Phone: (951)955-7000

Blythe

270 N Broadway  
3900 Main St.

Blythe, CA 92225-1608

Phone: (760)921-5050

Hemet

County Administrative Center

880 N. State St. Suite B-6

Hemet, CA 92543-1496

Phone: (951)486-7000

Palm Desert

38-686 El Cerrito Road

Palm Desert, CA 92211

Phone: (760)863-8732

Temecula

41002 County Center Drive # 230

Temecula, CA 92591-6027

Phone: (951)486-7000

You may call (951)486-7000 or one of the numbers listed above Monday to Friday from 9 AM to 4:30 PM for more information pertaining to fictitious names. This statement should be filed no later than 40 days after the physician commences his/her practice and is valid for 5 years. Within 30 days of filing, the physician must publish his/her business name in a newspaper or general circulation in his/her area once a week for four consecutive weeks.

Fictitious names must also be filed with the Medical Board of California Division of Licensing. The Division of Licensing issues permits authorizing physicians, medical groups or medical corporations to use fictitious names under specific conditions. Renewal is required every two years.

Applications can be obtained by clicking on the following link:

[http://www.mbc.ca.gov/Applicants/Fictitious\\_Name/](http://www.mbc.ca.gov/Applicants/Fictitious_Name/)

If you are a Doctor of Osteopathic Medicine looking to utilize a fictitious name you must obtain a permit by completing an application with the Osteopathic Medical Board of California. Click on the following link to obtain the application:

<http://www.ombc.ca.gov/licensees/fictitious.shtml>



## Federal Narcotics License

The Department of Justice Drug Enforcement Administration (DEA) issues your Federal Narcotics License. Prior to administering, prescribing or dispensing any drugs under the Controlled Substance Act of 1970, you must be registered with the Drug Enforcement Administration. To obtain a DEA number and an application for registration call, write or apply online:

**Drug Enforcement Administration  
Riverside District Office  
4470 Olivewood Ave.  
Riverside, CA 92501  
Registration Phone: (213)621-6960  
Assistance Phone: (888)415-9822**

Online Registration: [www.deadiversion.usdoj.gov/](http://www.deadiversion.usdoj.gov/)



## Drug Prescribing

A DEA registered physician who has a need for Schedule II -V controlled drugs for office or medical bag use may obtain Tamper-Resistant order forms by contacting any of the state-approved printing companies. As of January 1, 2005, triplicate forms will no longer be valid. The list of approved printers in California can be found on the Board of Pharmacy website at: [www.oag.ca.gov/security-printers/approved-list](http://www.oag.ca.gov/security-printers/approved-list) . You may contact the Board of Pharmacy at the following address:

**Board of Pharmacy**  
1625 North Market Blvd. Ste. N219  
Sacramento, CA 95834  
Phone: (916)574-7900  
Fax: (916)574-8618  
[www.oag.ca.gov](http://www.oag.ca.gov)

## CURES 2.0

The CURES database was created in an effort to control the abuse of Schedule II, Schedule III and Schedule IV controlled substances as well as provide statistical analysis, education and research data.

Prescribers are required to submit an application to utilize CURES upon receipt of a Federal Drug Enforcement Administration (DEA) registration. Medical Physicians, Physician Assistants and Nurse Practitioners who have been issued a California licensure are required to register for CURES once they possess a Drug Enforcement Administration Controlled Substance Registration Certificate. To become a registered user of the CURES database click on the following:

<https://cures.doj.ca.gov/registration/confirmEmailPnDRegistration.xhtml>



## Employer Requirements

Physicians with any employees must obtain a State Employer ID number. The Employer's Enrollment Registration Form (DE-1) from the State of California can be obtained from the District Tax Office.

Details regarding the registration form and mandatory quarterly payroll reports will be explained to you at the Employment Tax District Office. Information regarding State Disability Insurance is also available from the Tax District.

To obtain a Federal Employer Tax ID Number and information about reporting Federal Withholding, Social Security and other federal taxes, and to obtain forms and other tax information, contact:

**The Internal Revenue Service**  
**Phone: (800)829-1040**

If you have one or more full or part-time employees, state law requires that you maintain Workers' Compensation insurance to cover "on the job" injuries. RCMA has a workers' comp program.

## X-Ray Information

Physicians who plan to operate x-ray equipment in their office or hospital must obtain a Supervisor and Operator's Certificate. The certificate needs to be renewed every two years. Applications can be obtained from:

**California Department of Health Services**  
**Public Health Radiological Health Branch**  
**ATTN: Registration and Certification Support Unit**  
**P.O. Box 997414 MS7610**  
**Sacramento, CA 95899-7414**  
**Phone: (916)237-5106**  
**Email: [rhbreg@cdph.ca.gov](mailto:rhbreg@cdph.ca.gov)**

Online: <https://www.cdph.ca.gov/Programs/PSB/Pages/RadiologicHealthBranch.aspx>

State law requires that x-ray equipment be inspected and registered with the State Department of Health. The equipment must be registered within 30 days of acquisition and registration must be renewed every two years. Fees will vary depending on x-ray equipment and type of practice. X-ray forms can be obtained online at:

<https://www.cdph.ca.gov/Programs/CEH/DRSEM/Pages/RHB-X-ray/Registration.aspx>

If x-ray equipment is sold or moved to a different location, the State Department of Health must be notified within 30 days.



Certain types of correspondence require different levels of separation. To assist Noridian in obtaining provider's documentation be sure to send requests to the appropriate team listed below.

**Administrative Law Judge (ALJ)**

**Hearing Notifications:**

Noridian  
P.O. Box 6781  
Fargo, ND 58108-6781

**Congressional – All Sates:**

Noridian  
P.O. Box 6781  
Fargo, ND 58108-6781

**Contractor Medical Director (CMD):**

Noridian  
P.O. Box 6781  
Fargo, ND 58108-6781

**Electronic Data Interchange (EDI) –**

**All States:**

Noridian  
P.O. Box 6729  
Fargo, ND 58108-6729

**Fraud and Abuse/Benefit Protection:**

Noridian  
P.O. Box 6780  
Fargo, ND 58108-6780

**Freedom of Information Act (FOIA) –**

**All States:**

Noridian  
P.O. Box 6783  
Fargo, ND 58108-6783

**Local Coverage Determination (LCD)**

**Reconsiderations/Draft LCD Comment**

**Submission:**

Noridian  
P.O. Box 6783  
Fargo, ND 58108-6783

**Medical Review (including Requested Post  
Pay Claims) - All States:**

Noridian  
P.O. Box 6783  
Fargo, ND 58108-6783

**Overpayment Redetermination Requests:**

Noridian  
P.O. Box 6785  
Fargo, ND 58108-6785

**Paperwork (PWK) - Additional documents to  
support electronic claims:**

Noridian  
P.O. Box 6783  
Fargo, ND 58108-6783

**Recovery Auditor Redetermination:**

Noridian  
P.O. Box 6789  
Fargo, ND 58108-6789

**Refunds:**

Noridian JE Part B  
P.O. Box 511381  
Los Angeles, CA 90051-7936

## Provider Numbers

A **National Provider Identification (NPI) Number** is required to treat Medicare patients. Go to: <https://nppes.cms.hhs.gov> or call (800)465-3203

Because local Medicare carriers and numbers tend to change frequently, CMS's website <https://www.cms.gov/> is your best source for accurate up-to-date information.

If you change your office address, you must update it online at <https://nppes.cms.hhs.gov/#/> or download a paper application from <http://www.cms.gov> and mail it to the address on the form.

To treat Medi-Cal patients you must obtain a Medi-Cal Provider Number which can be requested by calling (800)541-5555 or by downloading the form at <http://www.medi-cal.ca.gov/>.

Physicians who are having problems with Medi-Cal claims may contact the Telephone Service Center (TSC) at (800)541-5555 from 8 a.m. – 5 p.m., Monday through Friday, except holidays. The TSC can assist with the following:

- Correct completion of claims, Claims Inquiry Forms (CIFs), Appeal forms and Resubmission Turnaround Documents (RTDs)
- Medi-Cal billing policies and procedures
- Provider manual information
- Ordering forms and provider manuals

**The application process for Medicare and Medi-Cal can take up to three months**

**CMS.gov**  
Centers for Medicare & Medicaid Services

<https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/MedicareProviderSupEnroll/#>

### Medicare Provider-Supplier Enrollment

This section is designed to provide Medicare enrollment information for providers, physicians, non-physician practitioners, and other suppliers. Please review the downloadable fact sheets below to learn more about Medicare provider and supplier enrollment.

CMS has established Internet-based Provider Enrollment, Chain and Ownership System (PECOS) as an alternative to the paper (CMS-855) enrollment process. Internet-based PECOS will allow physicians, non-physician practitioners and provider and supplier organizations to enroll, make a change in their Medicare enrollment, view their Medicare enrollment information on file with

Medicare, or check on status of a Medicare enrollment application via the Internet. For more information about the Internet-based PECOS click on the following link:

<https://pecos.cms.hhs.gov/pecos/login.do#headingLv1>

For information regarding DMEPOS accreditation, Competitive Acquisition and surety bond information, please click on the following link: <https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/MedicareProviderSupEnroll/index.html>

Use the **Frequently Asked Questions** (FAQ) link or visit <https://questions.cms.gov/> to get answers to commonly asked questions about provider and supplier enrollment and help with navigating various sections of the Web site.

### **Contacting your Medicare Administrative Contractor (MAC)**

If you have enrollment questions, questions about completing a Medicare provider enrollment application or need to know where to send your completed Medicare application, please select the MAC Provider Enrollment Contact Information link below in the Downloads section. You will find each state's MAC, with their contact telephone numbers, mailing addresses and websites.

#### **Downloads**

- [MAC Provider Enrollment Contact Information \(Updated 02/06/2017\) \[PDF, 122KB\]](#)
- [Tips to Facilitate the Medicare Enrollment Process \[PDF, 57KB\]](#)
- [Medicare Provider-Supplier Enrollment National Education Products \[PDF, 146KB\]](#)
- [CMS Provider Enrollment Conference - Presentations 1-5 \[ZIP, 16MB\]](#)
- [CMS Provider Enrollment Conference - Presentations 6-9 \[ZIP, 10MB\]](#)
- [CMS PE Conference - General Session \[PDF, 6MB\]](#)
- [855A Enrollment & Policy Overview \[PDF, 3MB\]](#)
- [Submitting Your Enrollment Online \[PDF, 1MB\]](#)
- [855B Enrollment & Policy Overview \[PDF, 4MB\]](#)
- [Avoid Processing Delays \[PDF, 1MB\]](#)
- [855I, 855R Enrollment & Policy Overview \[PDF, 3MB\]](#)
- [855O Ordering, Certifying & Opt Out Provisions \[PDF, 1MB\]](#)
- [855S DME Enrollment & Policy Overview \[PDF, 3MB\]](#)
- [Maintaining Compliance with Enrollment Requirements \[PDF, 2MB\]](#)



## Insurance

The RCMA offers various programs with excellent coverage to Riverside County Medical Association members, physician's families and employees. Call RCMA for more information (951) 686-3342.

## CME Requirements

California's physician-licensing requirements mandate that physicians participate in approved CME activities in order to qualify for re-licensure. Under California law at least 50 hours of approved CME must be completed during each biennial renewal cycle. For specifics of requirements go to [http://www.mbc.ca.gov/Licensees/Continuing\\_Education/](http://www.mbc.ca.gov/Licensees/Continuing_Education/)

## CMA On-Call

California Medical Association has a 24 hour information-on-demand service for member physicians. All CMA ON-CALL documents are available free to members (there is a fee for non-members). CMA members may access CMA ON-CALL documents on the web at <http://www.cmanet.org/>. In the upper right hand corner, click on the "login" box. Enter your email address and password. If you have not set up an account with CMA, you will need click on "Activate Web Account" and follow the instructions. CMA has thousands of documents pertaining to the practice of medicine.

## OSHA Information

The Medical Office OSHA Compliance Manual has all the information a physician office needs in order to comply with OSHA regulations.

The CMA Resource Library and Store has an OSHA compliance and Inspection resource available to RCMA/CMA members. Go to <http://www.cmanet.org/> click on Professional Resources tab and choose Resource Library and Store.



## Change of Address

California law requires physicians and surgeons to report any change of address within 30 days of the change. To make a change of address you must provide the following: the licensee's name, the new and old address, license number and signature (must be signed by the MD or surgeon not an individual on their behalf).

For M.D.'s the change of address can be done via to the California Medical Board's online BreEze system. Sign into the system and follow the instructions to submit the change of address or email address. You can also print and complete the change of address form by going to [http://www.mbc.ca.gov/Licensees/Address\\_of\\_Record\\_FAQ.aspx](http://www.mbc.ca.gov/Licensees/Address_of_Record_FAQ.aspx) and clicking where it states "Notice of Change of Address/Email" located under "How Do I Change My Address of Record or Email Address?" section of the site.

For Doctors of Osteopathic Medicine who have an address changes are required to be immediately reported to the Osteopathic Medical Board of California per California Code of Regulations. You can report your change of address by going to <http://www.ombc.ca.gov/>. Once you are on the site click on forms and under licensing you can click on address change. Fill out the form and mail it back to the address on the top of the form.

Under present law, you must also notify the Director of Internal Revenue of any change of address. Failure to do so renders you liable to additional tax and penalty. The link below will provide you with the options available to change your address: <https://www.irs.gov/faqs/irs-procedures/address-changes/address-changes>.

You should also notify the following organizations in writing of your old and new addresses:

AMA  
330 N. Wabash Ave.  
Suite 39300  
Chicago, IL 60611-5885

Riverside County Medical Association  
3993 Jurupa Ave.  
Riverside, CA 92506

RCMA will notify the California Medical Association (CMA) for you. Be sure to notify others, such as: professional liability carrier, hospitals, specialty societies, referring physicians, banks, utilities, suppliers, labs, lawyers etc.

## Promoting Your Practice

To help build a healthy practice, you will have to promote your business. Many physicians just establishing a practice send announcements to other physicians and health care professionals in the area. Please feel free to contact the RCMA for a list and label information.

Physicians in the community usually list their practice in the yellow pages and online. There are many online options to use that will assist in promoting your practice which include: a website for your new practice, healthgrades (<https://www.healthgrades.com>) and Yelp (<http://www.yelp.com>). The Riverside County Medical Association encourages members to include the statement “Riverside County Medical Association Member” in their listings. We have found the public views this positively. Contact the RCMA for a camera-ready logo and appropriate wording.

RCMA’s and CMA’s Physician Advocate can assist you with marketing your practice. Call the RCMA for assistance (951)686-3342.



## Chambers of Commerce

### **Banning Chamber of Commerce**

60 Ramsey St. #C  
Banning, CA 92220  
(951)849-4695

<https://www.banningchamber.net/>

### **Beaumont Chamber of Commerce**

726 Beaumont Ave.  
Beaumont, CA 92223  
(951)845-9541

<https://www.beaumontchamber.com/>

### **Corona Chamber of Commerce**

904 E 6<sup>th</sup> St.  
Corona, CA 92879  
(951)737-3350 Fax (951)737-3531

<https://www.mychamber.org/>

### **Greater Riverside Chamber of Commerce**

3985 University Ave.  
Riverside, CA 92501  
(951)683-7100 Fax (951)683-2670

<http://www.riverside-chamber.com/>

### **Hemet/San Jacinto Chamber of Commerce**

615 N. San Jacinto St.  
Hemet, CA 92543  
(951)658-3211 Fax (951)766-5013

<http://hemetsanjacintochamber.com/>

### **Lake Elsinore Valley Chamber of Commerce**

132 W Graham Ave.  
Lake Elsinore, CA 92530  
(951)245-8848 Fax (951)245-

<http://www.lakeelsinorechamber.com/>

### **Menifee Valley Chamber of Commerce**

29737 New Hub Dr. # 102  
Sun City, CA 92586  
(951)672-1991

<http://www.menifeevalleychamber.com/>

### **Moreno Valley Chamber of Commerce**

12625 Frederick St.  
Moreno Valley, CA 92553  
(951)697-4404 Fax

<http://www.movalchamber.org/>

### **Murrieta Chamber of Commerce**

25125 Maddison Ave. # 108  
Murrieta, CA 92562  
(951)677-7916 Fax (951)677-9976

<http://www.murrietachamber.org/>

### **Palm Desert Area Chamber of Commerce**

72559 Highway 111  
Palm Desert, CA 92260  
(760)346-6111 Fax (760)346-3263

<http://www.pdacc.org/>

### **Palm Springs Chamber of Commerce**

190 West Amado Road  
Palm Springs, CA 92262  
(760)325-1577

<https://pschamber.org/>

### **Perris Valley Chamber of Commerce**

227 N D St. Suite A  
Perris, CA 92570  
(951)657-3555 Fax (951) 657-3085

<http://www.perrischamber.net/>

**Rancho Mirage Chamber of Commerce**

71905 CA-111 Suite H

Rancho Mirage, CA 92270

(760)568-9351 Fax (760)779-9684

<https://www.rancho Mirage Chamber of Commerce.com/>

**Temecula Valley Chamber of Commerce**

26790 Ynez Court

Temecula, CA 92591

(951)686-5090 Fax (951)694-0201

<http://temecula.org/>

**The Greater Coachella Valley Chamber of  
Commerce Cathedral City**

68733 Perez Road #C8

Cathedral City, CA 92234

(951)686-5090 Fax (951)694-0201

<http://gcvcc.org>

**The Greater Coachella Valley Chamber of  
Commerce Coachella**

1258 6<sup>th</sup> St.

Coachella, CA 92236

(951)686-5090 Fax (951)694-0201

<http://gcvcc.org>

**The Greater Coachella Valley Chamber of  
Commerce Indio**

82-921 Indio Blvd.

Indio, CA 92201

(760)347-0676 Fax (760)347-6069

<http://gcvcc.org>

**The Greater Coachella Valley Chamber of  
Commerce La Quinta**

78-495 Calle Tampico

La Quinta, CA 92253

(951)686-5090 Fax (951)694-0201

<http://gcvcc.org>

## Professional Liability Carriers

### **Norcal Mutual Insurance Company**

(RCMA Sponsored Program)

560 Davis St.

San Francisco, CA 94111

Contact: Ken Beck at (800)652-1051 ext. 2621

<https://www.norcal-group.com/>

### **Cooperative of American Physicians**

(CAP-MPT)

333 S Hope St. #8 Floor

Los Angeles, CA 90071

(800)252-7706

<https://www.capphysicians.com/>

### **The Doctors Company**

185 Greenwood Road

Napa, CA 94558

(800)421-2368

<https://www.thedoctors.com/>

### **Medical Insurance Exchange of California**

(MIEC)

6250 Claremont Ave.

Oakland, CA 94618

(800)227-4527

<http://www.miec.com/>

## Insurance Broker

### **Mercer Health and Benefits**

#### **Insurance Service LLC.**

777 S Figueroa St.

Los Angeles, CA 90017

(800)842-3761

<http://www.countycmmemberinsurance.com>



## Other Practice Resources

### **American Board of Medical Specialties**

353 North Clark Street  
Suite 1400  
Chicago, IL 60654  
(312)436-2600

<http://www.abms.org/>

### **LifeStream (Blood Bank)**

4006 Van Buren Blvd.  
Riverside, CA 92503  
(951)687-2530

<https://www.lstream.org/>

### **California Board of Pharmacy**

1625 North Market Blvd.  
Suite N219  
Sacramento, CA 95834  
(916)574-7900

<http://www.pharmacy.ca.gov/>

### **California Board of Registered Nursing**

PO Box 944210  
Sacramento, CA 94244-2100  
(916)322-3350

<http://www.rn.ca.gov/>

### **California Board of Vocational Nursing & Psychiatric Technicians**

2535 Capitol Oaks Drive  
Suite 205  
Sacramento, CA 925833  
(916)263-7800

<http://www.bvnpt.ca.gov/>

### **California Department of Insurance**

300 Spring Street  
South Towers  
Los Angeles, CA 90013  
(800)927-4357

<https://www.insurance.ca.gov/>

### **California Department of Justice Bureau of Narcotics Enforcement**

4200 Latham Street Suite D  
Riverside, CA 92501  
(909)782-4313

<http://www.ossh.com/bne/>

### **California Department of Managed Health Care**

980 9<sup>th</sup> Street Suite 500  
Sacramento, CA 95814-2725  
(888)466-2219

<http://www.dmhc.ca.gov/>

### **California Department of Workers' Compensation**

3737 Main Street Suite 300  
Riverside, CA 92501-3337  
(951)782-4269

<http://www.dir.ca.gov/dwc/>

### **California Health and Human Services Agency**

1600 Ninth Street Room 460  
Sacramento, CA 95814  
(916)654-3454

[http://www.chhs.ca.gov](http://www.chhs.ca.gov/)

### **California Occupational Safety & Health Department (CAL/OSHA)**

464 W 4<sup>th</sup> Street Suite 339  
San Bernardino, CA 92401  
(909)383-4567

<https://www.osha.gov/>

### **Centers for Medicare & Medicaid Services (CMS)**

(415)744-3501

<https://www.cms.gov/>

**County of Riverside Community Health  
Agency Department of Public Health**  
4065 County Circle Dr.  
Riverside, CA 92501  
(951)358-5030  
<http://www.rivcoph.org>

**Dental Board of California**  
2005 Evergreen St. # 1550  
Sacramento CA 95815  
(916)263-2300  
<http://www.dbc.ca.gov/>

**DocbookMD  
(Free HIPAA Secured Messaging)**  
9050 N. Capital of Texas Highway  
Suite 3-250  
Austin, TX 78759  
(888)447-3707  
<https://www.docbookmd.com/about/contact/>

**U.S. Drug Enforcement Administration**  
4470 Olivewood Ave.  
Riverside, CA 92507  
(951)328-6000  
<https://www.dea.gov/index.shtml>

**Inland Empire Foundation for Medical Care**  
3993 Jurupa Ave.  
Riverside, CA 92506  
(800)334-7341 or (951)686-9049

**Inland Empire Health Plan (IEHP)**  
10801 6<sup>th</sup> Street  
Rancho Cucamonga, CA 91730  
(888)860-1298  
<https://ww3.iehp.org/>

**Osteopathic Medical Board of California  
Physicians' Confidential Assistance Line**  
(213)383-2691  
<http://www.cmanet.org/resources/confidential-assistance/>

**The Joint Commission**  
One Renaissance Blvd.  
Oakbrook, IL 60181  
(630)792-5800  
<https://www.jointcommission.org>

**Manifest Medex (Free HIE)**  
Contact: Stacy Proctor  
3993 Jurupa Ave.  
Riverside, CA 92506  
(951)368-1029  
Email: [sproctor@iehio.org](mailto:sproctor@iehio.org)  
<https://www.manifestmedex.org/>

**Medical Board of California**  
2005 Evergreen Street  
Suite 200  
Sacramento, CA 95815  
(916)263-2389  
<http://www.mbc.ca.gov/>

**NCQA**  
1100 13<sup>th</sup> St. Third Floor  
Washington, DC 20005  
(202)955-3500  
<http://www.ncqa.org/>

**Osteopathic Medical Board of California**  
1300 National Drive  
Suite 150  
Sacramento, CA 95834-1991  
(916)928-8390  
<http://www.ombc.ca.gov/>



# Health Plans Servicing Riverside County

## **AETNA**

Provider Relations/Provider Services

HMO (800)624-0759

PPO (888)632-3862

Website <https://www.aetna.com/index.html>

Aetna

Provider Resolution

Team PO Box 14020

Lexington, KY 40512

### **Reconsideration Requests**

Provider has 180 calendar days from the initial claims decision to file a request of reconsideration. Aetna will respond within 3-5 business days of receiving the request or within 30 days of receiving request if it needs to be reviewed by a specialty unit. A request for reconsideration can be done via phone or mail which is listed above, or via online through the secured provider website.

### **Appeals**

An appeal must be requested within 60 calendar days of previous decision. Aetna will respond within 60 days of receiving the request or if additional information is requested 60 days from when the requested information is received. To request an appeal you can either call the above phone number listed or write to the address listed above. For additional information:

<https://www.aetna.com/health-care-professionals/disputes-appeals/disputes-appeals-overview.html>

### **Member Eligibility using Electronic RTE Transaction**

Member eligibility and inquiry can be obtained quickly by utilizing a secure electronic interface. The interface is available 24 hours a day 7 days a week for all benefit plans through Aetna. The interface is available to participating and nonparticipating healthcare providers. You are able to request benefit inquiries for up to 27 months prior to the current date. All benefit inquiries made for future dates will be based off the current date. The secure electronic interface link is listed below.

<https://connect.navinet.net/>

The following benefit information will be provided when an inquiry is made through the electronic database:

- Member ID, group number, plan sponsor name and plan number/plan name
- Active coverage, original effective date of coverage or termination date
- Insurance type/product type
- Detailed financial information, including remaining amount, deductible, copayment and coinsurance for individual and family levels



- Lifetime maximum and remaining dollar amounts
- Annual maximum and remaining dollar amounts
- Aetna HealthFund® information
- Exclusions, plan limits and remaining amounts
- Coordination of Benefits (COB) information (when applicable)

### **Electronic Claims**

Aetna allows you many options to quickly submit your claim electronically. Find listed below the numerous ways Aetna provides you to submit your claims electronically:

- Submit claims through Navinet: <https://navinet.navimedix.com/sign-in?ReturnUrl=/>
- Submit claims through a vendor: <https://www.aetna.com/health-care-professionals/claims-payment-reimbursement/electronic-transaction-vendors.html>
- Submit claims through PNT Data Corp: <http://www.pntdata.com/aetnaenroll/>
- Submit electronic coordination of benefits (COB) claims: <https://www.aetna.com/health-care-professionals/claims-payment-reimbursement/claim-coordination-review.html>

### **Anthem Blue Cross**

Provider contacts for the various departments and programs of Anthem Blue Cross can be found at [https://www11.anthem.com/ca/provider/f1/s0/t0/pw\\_a115157.pdf](https://www11.anthem.com/ca/provider/f1/s0/t0/pw_a115157.pdf)

#### **Contracting with Anthem Blue Cross**

To join Anthem's Provider Network call 1-818-291-6914 or to go: <https://mediproviders.anthem.com/ca/pages/join-our-network.aspx>

#### **Benefits & Eligibility**

Information regarding benefits and eligibility can be obtained by calling 1-818-291-6914 or by going to <https://mediproviders.anthem.com/CA/Pages/home.aspx>

#### **Grievance and Appeals**

Grievances & Appeals Department  
PO Box 60007  
Los Angeles, CA 90060-0007

Forms can be found on <http://www.anthem.com/ca> (Provider Home>Answers@Anthem>Provider Forms).

#### **Electronic Claims**

Electronic claims can be submitted via <http://www.anthem.com/edi> (select California) or call (800)470-9630 Monday thru Friday 8 a.m. to 4:30 p.m. Pacific Standard Time. For any issues email: [Solutions.Support@anthem.com](mailto:Solutions.Support@anthem.com)

## **Blue Shield of California**

Southern Region Main Office  
Blue Shield of California  
100 North Sepulveda Blvd  
El Segundo, CA 90245  
Phone (310)744-2580

### **Provider Information and Enrollment**

|                                   |                        |
|-----------------------------------|------------------------|
| Blue Shield of California         | Phone: (800) 258-3091  |
| Provider Information & Enrollment | Fax: (916) 350-8860    |
| P.O. Box 629017                   | Monday-Friday          |
| El Dorado Hills, CA 95762         | 8:30 a.m. to 4:30 p.m. |

### **Provider Customer Service**

For any issues related to the Provider Connection website contact be sure to have your NPI or Tax ID number available and contact the following:

Email: Technical Support at <https://www.blueshieldca.com/provider/help/technical-support/home.sp> or call 800-541-6652.

### **Eligibility and Benefits including Claims Appeals and Adjustments**

Sign onto the Provider Connect website to verify eligibility and benefits or to request an appeal or adjustment at <https://www.blueshieldca.com/provider/account-tools/login/home.sp>

### **EDI Contact**

Blue Shield of California  
Attn: EDI Department  
4700 Bechelli Lane  
El Dorado Hills, CA 95762-9017

Questions regarding EDI/ERA/EFT including enrollment can be sent via email to [EDI\\_BSC@blueshieldca.com](mailto:EDI_BSC@blueshieldca.com).

Fax EDI enrollment forms to: (530) 351-6150

Fax ERA/EFT Enrollment forms to: (866) 276-8456

## **Cigna**

Cigna Corporate Headquarters  
900 Cottage Grove Road  
Bloomfield, CT 06002

### **Provider Customer Service**

If you are looking to join the Cigna network you can start the process by sending an email to [DentistEnrollment@cigna.com](mailto:DentistEnrollment@cigna.com) or contact the Provider Service Unit at 1 (800) 244-6224 from 8am to 7pm CST.

### **Eligibility and Benefits**

To verify eligibility and benefits go to [www.cignaforhcp.com](http://www.cignaforhcp.com) or call 1 (800)882-4462.

### **Electronic Claims**

When filing a claim electronically with Cigna you must use one of the vendors listed on <https://www.cigna.com/healthcare-professionals/resources-for-health-care-professionals/doing-business-with-cigna/how-to-submit-claims-to-cigna>.

### **Appeals**

Cigna is focused on resolving issues raised by healthcare professionals upon first notification whenever possible. If for some reason the issue cannot be resolved informally or by way of adjustments, Cigna offers an internal appeal process. Before starting the appeal process you are encouraged to contact Cigna Customer Service at 1 (800)882-4462.

**Time Frame for Adjustment or Appeal** - You must request an adjustment or appeal in writing within 180 calendar days of the date of the initial payment or denial. If the appeal is based on an adjusted claim, the appeal must be initiated within 180 calendar days from the date of the last payment adjustment.

**How to Initiate an Appeal** – All appeals should be submitted on a Request for Health Care Professional Payment Review Form which can be found on [https://www.cigna.com/assets/docs/health-care-professionals/MM\\_002\\_appeal\\_request\\_for\\_provider\\_payment\\_review.pdf?WT.z\\_nav=healthcare-professionals%2Fresources-for-health-care-professionals%2Fclinical-payment-and-reimbursement-policies%2Fclaim-policies-procedures-and-guidelines%2Fclaim-adjustment%3Baccordion%3BHow%20to%20initiate%20an%20appeal%3BRequest%20for%20Health%20Care%20Professional%20Payment%20Review%20form](https://www.cigna.com/assets/docs/health-care-professionals/MM_002_appeal_request_for_provider_payment_review.pdf?WT.z_nav=healthcare-professionals%2Fresources-for-health-care-professionals%2Fclinical-payment-and-reimbursement-policies%2Fclaim-policies-procedures-and-guidelines%2Fclaim-adjustment%3Baccordion%3BHow%20to%20initiate%20an%20appeal%3BRequest%20for%20Health%20Care%20Professional%20Payment%20Review%20form).

(Ensure the form is fully completed including checking the appropriate box for the reason of the appeal).

**Information to Submit with the Appeal** – Appeals should be submitted with the following information:

- A completed Request for Health Care Professional Payment Review Form (see link above)
- The original explanation of benefits (EOB), explanation of payment (EOP), or the letter that was sent to the provider requesting additional information. Submit any documentation that supports why the decision should be overturned (e.g., operative reports, medical records, etc.)

## **Health Net**

**Provider Services Center** (800) 641-7761  
(Except Medi-Cal and Medicare)

**Provider Services Medi-Cal** (800)675-6110

**Provider Services Medicare Advantage Plans**  
For plans Green, Ruby Healthy Heart I and Violet (800)929-9224  
For Plans Amber, Amber I, Amber II and Healthy Heart II (800)646-5614

### **Enrollment**

To become a participating provider click on the following link which will walk you through the steps [https://www.healthnet.com/portal/provider/content/iwc/provider/unprotected/working\\_with\\_HN/content/network\\_participation\\_request.action](https://www.healthnet.com/portal/provider/content/iwc/provider/unprotected/working_with_HN/content/network_participation_request.action).

### **EDI (Electronic claims submission)**

For any provider questions concerning EDI call (800)977-3568.

For Participating providers, log into the provider section of the site and go to the Provider Library. Here you will find the procedures applicable to your specific network participation agreement.

### **Provider Disputes**

For information regarding provider disputes click on [https://www.healthnet.com/portal/provider/content/iwc/provider/unprotected/working\\_with\\_HN/content/dispute\\_resolution.action](https://www.healthnet.com/portal/provider/content/iwc/provider/unprotected/working_with_HN/content/dispute_resolution.action)

## **Medi-Cal – Fee For Service**

Department of Health Care Services  
Provider Enrollment Division  
MS 4704  
PO Box 997412  
Sacramento, CA 95899-7412

### **Medi-Cal Provider Service Center**

Providers may call the Telephone Service Center (TSC) at (800)541-5555 from 8 a.m. to 5 p.m. Monday through Friday, except holidays. Telephone agents can assist providers with the following:

- Medi-Cal application
- Billing Issues
- Medi-Cal Billing policies and procedures
- Provider Manual information
- Correct completion of claims, Claims Inquiry Forms (CIFs), Appeal forms and Resubmission Turnaround Documents (RTDs).
- Ordering forms and provider manuals

## **Medi-Cal Managed Care - Inland Empire Health Plan (IEHP)**

Inland Empire Health Plan  
P.O. Box 1800  
Rancho Cucamonga, CA 91729-1800

### **Provider Relations Team**

If you are seeking information or need assistance call the Provider Relations Team Monday-Friday 8am-5pm at (909)890-2054 or email [ProviderServices@iehp.org](mailto:ProviderServices@iehp.org).

### **Provider Support and Portal**

The following link <https://ww3.iehp.org/en/providers/> will allow you to access IEHP's provider manual as well as other resources that will assist you with any questions or concerns you may have. To access the provider portal click on the following: <https://providers.iehp.org/account/login>.

## **Medi-Cal Managed Care - Molina**

Molina Healthcare of California  
200 Oceangate, Suite 100  
Long Beach, CA 90802

### **Provider Services**

To become a Molina participating provider contact provider services at (855)322-4075. The Provider Services Department has dedicated Provider Service Representatives (PSRs) who are able to assist with training, conduct provider office visits, assist with Provider Portal registration, answer questions and are the main point of contact for all provider needs.

### **Provider Portal**

Molina's Provider Portal has numerous tools that can assist you including checking eligibility or claim status. Access the Provider Portal by click on <https://provider.molinahealthcare.com/provider/login>.

### **Important Reminders from Molina**

Molina requests that you notify them at least 30 days in advance when you have any of the following:

- Change in office location, office hours, phone, fax or email.
- Addition or closure of office location
- Addition or termination of a provider
- Change in Tax ID and/or NPI
- Open or close your practice to new patients (PCPs only)

## **Medicare**

See page 11

## **United Healthcare**

United Healthcare  
5701 Katella Avenue  
Cypress, CA 90630

### **Participating Provider**

To become a participating provider with United Healthcare click on the following link <https://www.uhcprovider.com/en/resource-library/Join-Our-Network/Credentialing-for-Care-Providers.html> or call a credentialing specialist at (877)842-3210. The Provider Services Department

### **Provider Portal**

The provider portal which is a self-service tool can be located by click the following link: <https://www.uhcprovider.com>. The provider portal will assist you with the following:

- Claims and Payments
- Eligibility and Benefits
- Prior Authorization and Notification
- Referrals



## Hospitals in Riverside County

### **Corona Regional Medical Center-Main**

800 S Main St  
Corona, CA 92882  
Phone (951)737-4343  
<http://www.coronaregional.com>  
160 Beds

### **Desert Regional Medical Center**

1150 N Indian Canyon Dr.  
Palm Springs, CA 92262  
(760)323-6511  
<http://www.desertregional.com>  
387 Beds

### **Eisenhower Medical Center**

39000 Bob Hope Dr.  
Rancho Mirage, CA 92270  
Phone (760)340-3911  
<http://www.emc.org>  
476 Beds

### **Hemet Valley Medical Center**

1117 E Devonshire Ave.  
Hemet, CA 92543  
Phone (951)652-2811  
<http://www.hemetvalleymedicalcenter.com>  
327 Beds

### **Inland Valley Medical Center**

36485 Inland Valley Dr.  
Wildomar, CA 92595  
Phone (951)677-1111  
<https://www.inlandvalleymedcenter.com>  
122 Beds

### **John F Kennedy Memorial Hospital**

47111 Monroe St  
Indio, CA 92201  
Phone (760)347-6191  
<https://www.jfkmemorialhosp.com>  
156 Beds

### **Kaiser (Riverside)**

10800 Magnolia Ave  
Riverside, CA 92505  
Phone (951)353-2000  
<https://healthy.kaiserpermanente.org>  
226 Beds

### **Kaiser (Moreno Valley)**

27300 Iris Ave  
Moreno Valley, CA 92555  
Phone (951)243-0811  
<https://healthy.kaiserpermanente.org>  
71 beds

### **Kindred Hospital**

2224 Medical Center Dr  
Perris, CA 92571  
Phone (951)436-3535  
<http://khriverside.com>  
40 Beds

### **Loma Linda Medical Center (Murrieta)**

28100 Baxter Rd  
Murrieta, CA 92563  
Phone (951)290-4000  
<https://murrieta.lomalindahealth.org/>  
106 Beds



**Menifee Valley Medical Center**

28400 Mccall Blvd

Sun City, CA 92585

Phone (951)679-8888

[http://www.menifeevalleymedicalcenter.com/  
/getpage.php?name=index](http://www.menifeevalleymedicalcenter.com/getpage.php?name=index)

84 Beds

**Palo Verde Hospital**

250 N 1St St

Blythe, CA 92225

Phone (760)922-4115

<http://www.paloverdehospital.org>

51 Beds

**Parkview Community Hospital**

3865 Jackson St

Riverside, CA 92503

Phone (951)688-2211

<https://www.pchmc.org/>

193 Beds

**Rancho Springs Medical Center**

25500 Medical Center

Murrieta, CA 92562

(951)696-6000

<https://www.ranchospringsmedcenter.com/>

120 Beds

**Riverside Community Hospital**

4445 Magnolia Ave

Riverside, CA 92501

(951)788-3000

<https://riversidecommunityhospital.com/>

373 Beds

**Riverside University Health Systems**

26520 Cactus Ave

Moreno Valley, CA 92555

(951) 486-4000

<http://www.ruhealth.org/en-us>

439 Beds

**San Geronio Memorial Hospital**

600 N Highland Springs Ave

Banning, CA 92220

(951) 845-1121

<http://www.sgmh.org/>

79 Beds

**Temecula Valley Hospital**

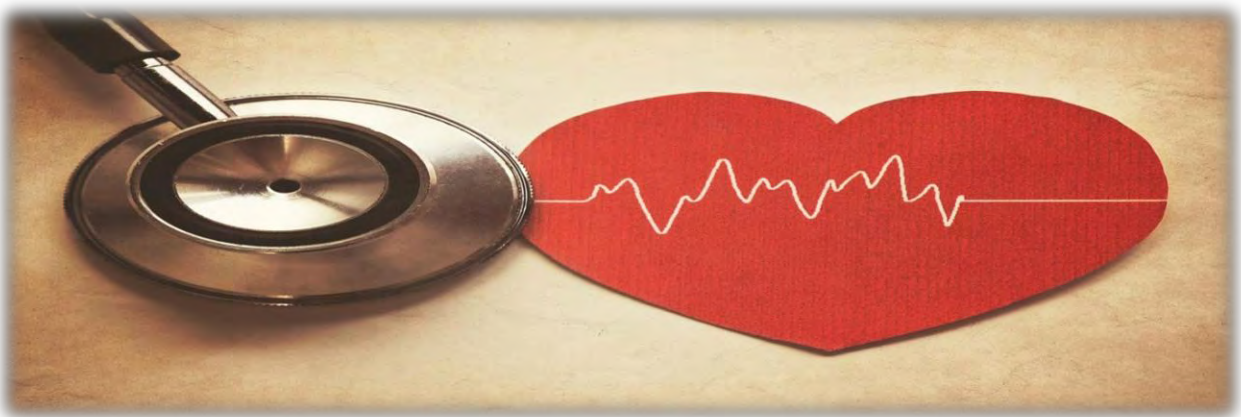
31700 Temecula Parkway

Temecula, CA 92592

(951) 331-2200

<https://www.temeculavalleyhospital.com/>

140 Beds





## RCMA Business Partners

RCMA Business Partners are dedicated to offering discounts to RCMA members on various products and services. Click the following link for more information on RCMA Business Partners: <http://www.rcmanet.org/benefits/business-partners.aspx>.

### **Practice Management**

- Free Practice Assessments & Consults
- Free Payor Reimbursement Advocacy
- Free Payor Contract Analysis
- Free Inland Empire Foundation for Medical Care PPO Network & ACO Participation
- Discounted Medical Billing, Collections, Medical Practice Staffing/Training, Strategic Planning, Operational Process Improvement, Benefits Administration & Managed Care Operation
- Discounted Accounting Services
- Free & Discounted Live & Web-Based Physician & Office Staff Training
- Free MACRA/MIPS Resources
- Discounted Medical Waste & Regulatory Compliance Services
- Free Relevant Practice Alerts Impacting Your Practice
- Free Practice Management Toolkits
- Discounted HIPAA Compliance Services,
- Discounted Group Purchasing Program
- Discounted Security Prescriptions

### **Physician Recruitment & Office Staffing**

- Free Physician & Office Staff Job Descriptions, Recruitment Resources & Support
- Free Physician & Office Staff Job Postings
- Free Physician & Office Staff Salary Surveys
- Discounted Office Staff Recruitment Firm

### **Legal**

- Complimentary Attorney Consultations, 10% off hourly rates and flat fees for various legal services
- Free Medical Legal Library Documents
- Free Legal Support For HR, Medical Regulatory or Legal Questions

### **Health Information Technology**

- Discounted IT Solutions
- Free HIPAA Compliant Messaging
- Free HIE

### **Insurance**

- Discounted Professional Liability Coverage, Medical Workers' Compensation
- Discounted Life, Disability, Long Term Care Insurance
- Discounted Auto & Homeowners Insurance