



A/B MAC Jurisdiction E Implementation Overview

2013

Agenda

- Welcome and Introduction
- JE Implementation Timeline
- What Remains the Same
 - Electronic Funds Transfer (EFT)
 - Interactive Voice Response (IVR) Functionality
 - Local Coverage Determinations (LCDs)
 - Listserv
- What's New/Changing
 - Mailing Addresses
 - Provider Contact Center (PCC) and IVR Phone Number
- Communication Resources
- Provider Enrollment
- Electronic Data Interchange Support Services (EDISS)
- Questions & Answers

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Welcome to Noridian

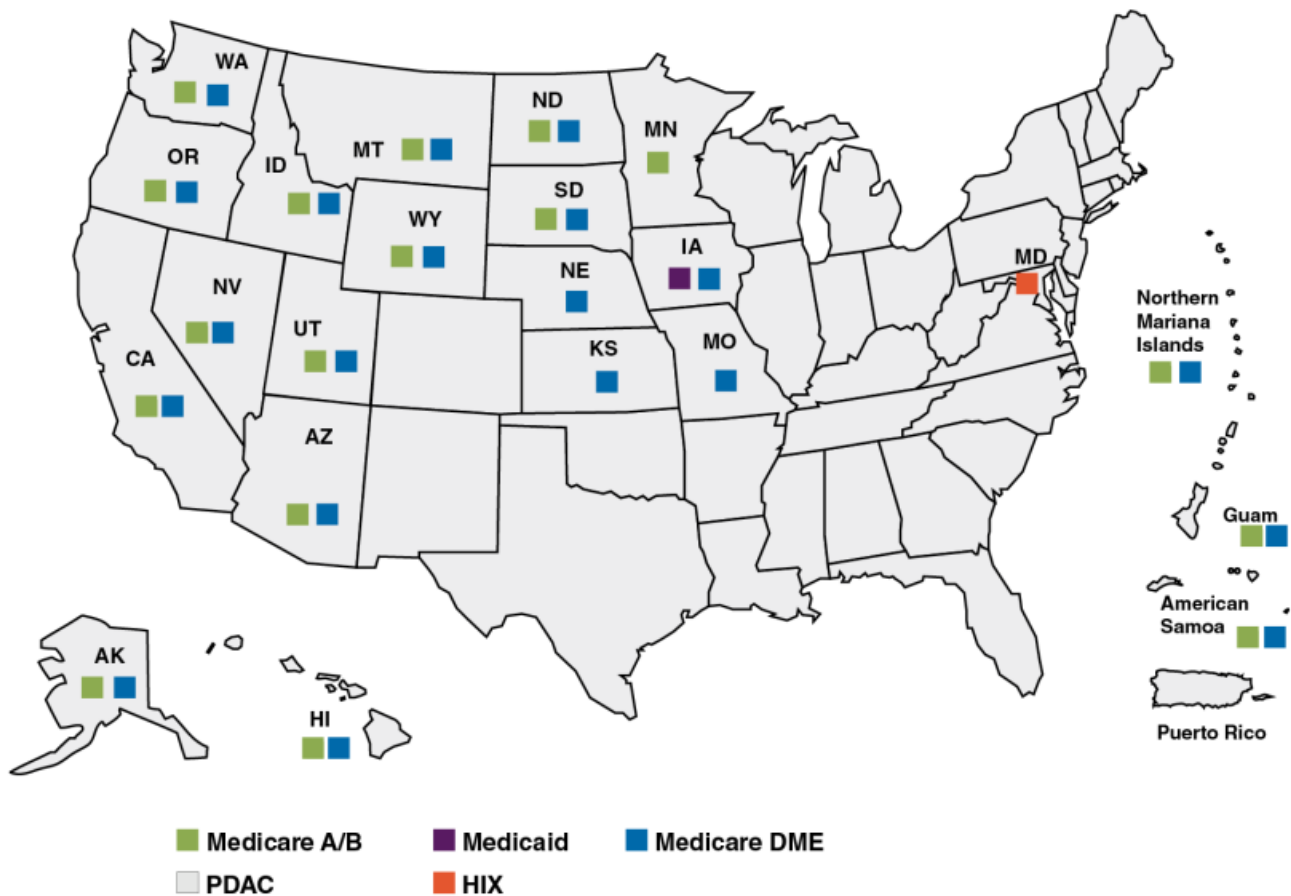
Welcome / Noridian Experience

- Noridian is headquartered in Fargo ND
- Office locations
 - AZ (Phoenix)
 - MN (Eagan)
 - ND (Grand Forks, Jamestown, Leeds)
 - WA (Seattle)
 - IA (Des Moines)
 - Telecommuters in 20 states

Welcome/Noridian Experience₂

- A/B MAC Jurisdiction F for 10 western states
- DME JD MAC – 17 western states, including JE states (CA, NV and HI)
- Medicaid and Health Insurance Exchange contractor
- Multiple A/B Medicare implementations

Noridian – JE Implemented



Goals of JE Implementation

- Minimal disruption to providers
- Ensure no lapse in provider payment
- Communicate with those impacted
- Retain continuity of policies at cutover
 - e.g. Local Coverage Decisions, Claims Editing

Implementation Dates

- Noridian will be the MAC for Jurisdiction E:
 - Part A – August 26, 2013
 - Part B –September 16, 2013

Transition of Workload

- All workloads currently held by Palmetto GBA at the time of cutover will be transferred to Noridian.
 - This includes work in progress and work not yet started
 - We do not anticipate the need for any of the work that has been sent to Palmetto GBA to be resubmitted to Noridian

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What You Can Expect

What Remains the Same

- Electronic Funds Transfer (EFT)
- IVR Functionality
- LCDs
- Listserv

Electronic Funds Transfer (EFT)

- No Action Needed
 - New EFT Authorization Agreements will not be required to be submitted during transition from Palmetto GBA to Noridian
 - After implementation
 - Normal enrollment or revalidation process
 - Noridian will validate providers are set up for electronic payments and current CMS-588 forms are being used

IVR

- Specific IVR features Noridian will have available upon implementation include:

Part A	Part B
<ul style="list-style-type: none"> • Provide Authentication • Eligibility (Entitlement, MSP, Managed Care, HMO, Preventive Services, Deductible, Other) • Claim Status • Check Information • Remittance Advice Information (Check Amount, Payment/Withholding Breakdown) • Appeal Status • Patient Status • Request Duplicate Remittance • General Information (Address, Remittance Advice Codes, Hours of Operation) 	<ul style="list-style-type: none"> • Provide Authentication • Eligibility (Entitlement, MSP, Managed Care, HMO, Preventive Services, Deductible, Other) • Claim Status • Financials (Checks, Offsets, Pending Approved) • Procedure Code Pricing (Allowed Amount) • Appeal Status • Request Duplicate Remittance Advice • General Information (Address, Remittance Advice Codes, Hours of Operations)

Local Coverage Determinations (LCDs)

- Content of LCDs will remain the same for A and B during implementation
- Policy numbers will change to reflect the change in contractor
- LCDs and LCD numbers will be posted prior to implementation
- Noridian will work with providers to update, revise, and otherwise implement coverage and LCD changes as necessary following the implementation

Listserv

- J1 listserv registration information has been provided to Noridian
- Providers registered prior to March 1, 2013 will start receiving Noridian JE implementation information
- Providers who receive Noridian implementation-specific listservs will automatically continue receiving Noridian listservs after the implementation date




Listserv₂

- For providers not registered with J1 prior to March 1, 2013
 - Go to: <https://www.noridianmedicare.com> and select “E-mail Newsletter Sign Up” at the bottom of the left hand navigation menu.
 - Instructions listed in Listserv article on JE website
 - To unsubscribe or change your options

What's New/Changing

- Single Toll-Free Number for all inquiries
- New IVR, website and provider portal
- New Mailing Address and PO Boxes
- New Contractor Numbers

Communication Resources

-  – Website/Listserv: www.noridianmedicare.com/JE
-  – Contact provider organizations/associations
-  – Meet and Greet meetings with providers
-  – Mailings to providers
-  – Web based provider workshops/ACTs

JE Implementation Web Page

- Noridian has established a web page dedicated to the JE Implementation
- Please bookmark and add to your favorites for easy access
- www.noridianmedicare.com/je

JE Implementation Web Page



Medicare A/B MAC Jurisdiction E Implementation

California, Hawaii, Nevada, American Samoa, Guam, Northern Mariana Islands

Noridian Home | Medicare A/B JE Implementation

You are here: [Noridian Home](#) > [Medicare A/B JE Implementation](#)

- Medicare A/B JE
- Contact
- Questions and Answers
- Schedule of Events

Noridian is proud to be your Medicare Administrative Contractor (MAC) for Jurisdiction E (JE) – formerly Jurisdiction 1. We look forward to working with you in the near future to serve your Medicare needs.

As we begin the process of implementing the JE workload, we want to inform you of important changes that may impact you. However, there are still processes that need to be coordinated with the outgoing contractor and we will be keeping you informed of those decisions as they are made. Our objective is to make the fewest changes possible in order to allow for a smooth implementation.

Important Dates

- Part A Implementation 08/26/2013
- Part B Implementation 09/16/2013

JE Implementation Workshop



Register Now

What Remains the Same

- ☐ Electronic Funds Transfer (EFT)
- ☐ Interactive Voice Response (IVR) Functionality
- ☐ Listserv
- ☐ Local Coverage Determinations (LCDs)

What's New/Changing

- ☐ Mailing Address
- ☐ Provider Contact Center (PCC) and IVR Phone Number

EDI

- ☐ Electronic Data Interchange Support Services

Title	Date Published
Noridian will be Coming to a City Near You	05/24/13
EDI – Early On Boarding	05/22/13
JE Implementation Ask the Contractor Teleconference – May 29, 2013	05/14/13
Electronic Data Interchange (EDI)	05/14/13
Jurisdiction E Workshops Are Now Available	05/14/13
Provider 1099s for 2013	05/13/13
Electronic Data Interchange (EDI)	05/08/13
Electronic Funds Transfer (EFT)	04/30/13

Key Website Items

- Contact Information
 - phone numbers and mailing addresses
 - implementation questions
- Current news and relevant changes
- IVR
- Schedule of Events
- Cutover dates
- Payment cycles
- FAQs
- EDI - focus on vendors and direct submitters
- Provider Portal

Contact Information

- Single Toll-free number after JE Implementation
 - Provider Contact Center (PCC)
 - Electronic Data Interchange Support Services (EDISS)
 - Telephone Reopenings
 - Provider Enrollment
 - User Security
- Questions regarding implementation
 - Email to JEQuestions@noridian.com or
 - Call Implementation Hotline at 1-800-361-8289
 - Hot Line available 8:00 am to 5:00 pm (PT), Monday-Friday

Schedule of Events

- Schedule of events are listed in date order
 - Implementation webinars
 - EDI webinars
 - In-person Meet and Greet
 - Ask The Contractor teleconference calls

Medicare A/B JE
Contact
Questions and Answers
Schedule of Events

Schedule of Events Calendar

Noridian Home | Medicare A/B JE Implementation

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- Medicare A/B JE
- Contact
- Questions and Answers
- Schedule of Events

SCHEDULE OF EVENTS

The schedule of events are listed by date in the table below.

All Implementation Schedule of Event times are shown in Pacific Time (PT).

Printing Selections From Adobe

Date	Time (PT)	Event Type	Title	Register	Materials*
05/20/13	10 a.m.	Web-based Workshop	EDI Support Services JE PC-ACE Pro32 Software	Register Now	Download Documents
05/21/13	1 p.m.	Web-based Workshop	Implementation 101	Register Now	Download Documents
05/21/13	3 p.m.	Web-based Workshop	Implementation 101	Register Now	Download Documents
05/22/13	1 p.m.	Web-based Workshop	Implementation 101	Register Now	Download Documents
05/22/13	3 p.m.	Web-based Workshop	Implementation 101	Register Now	Download Documents
05/23/13	1 p.m.	Web-based Workshop	Implementation 101	Register Now	Download Documents
05/23/13	3 p.m.	Web-based Workshop	Implementation 101	Register Now	Download Documents
05/24/13	10 a.m.	Web-based Workshop	EDI Support Services JE PC-ACE Pro32 Software	Register Now	Download Documents
05/29/13	2 p.m.	ACT	Implementation Ask the Contractor Teleconference (ACT)	N/A	N/A
05/30/13	10 a.m.	Web-based Workshop	EDI Support Services JE Available Transactions and Reports	Register Now	Download Documents
06/04/13	10 a.m.	Web-based Workshop	EDI Support Services JE Available Transactions and Reports	Register Now	Download Documents
06/04/13	2 p.m.	Web-based Workshop	EDI Support Services JE Available Transactions and Reports	Register Now	Download Documents
06/05/13	9-11 a.m.	In Person	JE Noridian Meet and Greet Carson City Plaza Hotel Carson City, NV	Register Now	N/A
06/05/13	1-3 p.m.	In Person	JE Noridian Meet and Greet Carson City Plaza Hotel Carson City, NV	Register Now	N/A



Provider Enrollment

Pending Applications at Implementation

- In-process applications will be transferred to Noridian
 - Including: Initial (new) applications, Change applications, and Revalidation applications
- We will maintain original date of receipt and continue processing to completion

Revalidations

- Phase 2 (Part 5), revalidation requests will be sent by Palmetto GBA in June and July
- You will be instructed to return revalidation applications to Palmetto GBA for processing
 - In-process applications will be transferred to Noridian
 - We will maintain original date of receipt
- Phase 2 (Part 6), and all Phase 3 revalidation mailings will be done by Noridian

Provider Enrollment Tips

- Update your NPI data via NPPES
 - Ensure all information is correct and up-to-date
 - Confirm your Legal Business Name (LBN) is listed
 - Type 1 NPI: confirm your name matches the SSA
 - Type 2 NPI: confirm your LBN exactly matches the IRS (CP575 or 501c3)
- Register for Part A and/or Part B Listserv

PECOS Web Tips

- We encourage providers to use PECOS Web when applying to the Medicare program or when changing or revalidating an existing enrollment
 - Applications submitted via PECOS Web have a much shorter processing time
- Organizations: we recommend you complete the certification process (Security Consent) now if you haven't yet done so

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Electronic Data Interchange (EDI)

EDI Transition Philosophy

- Minimal provider disruption
- Level playing field from MAC to MAC due to 5010 effort and CMS Common Edit Module (CEM)
- Identify target EDI audiences
 - Providers (direct and non-direct)
 - Vendors
- Offer early boarding

EDI Registration Process

- Onboarding guides providers from initial contact through testing
- EDI Registration
 - All providers and vendors will be pre registered
 - Based on listing of Palmetto GBA EDI submitters
- Transition Process
 - Populate Noridian database
 - Notify providers of status
 - Clearly define step by step process

EDI Provider/Vendor Testing Process

- Testing is not required but is available and encouraged
- Noridian to use Palmetto GBA EDI Submitter values
- Partnering with new and existing vendors to establish individual test plans

EDI Early Boarding

- Noridian will serve as a clearinghouse prior to cutover date
 - Noridian to collect and forward onto Palmetto GBA
 - Reduces mass transition at cutover
 - Familiarizes providers with Noridian systems
 - Allows any issues to be resolved before cutover

EDI Outreach

- Utilize existing Noridian education tools
- Vendor team created for 1-on-1 vendor outreach and transition activities
- EDI Specific Web Based Provider Workshops
 - <https://www.noridianmedicare.com/je/schedule>
- Face-to-face visits to key vendors and providers

EDI Support Services



California, Hawaii, Nevada, American Samoa,
Guam, Northern Mariana Islands

Noridian Home | Medicare A/B JE Implementation

You are here: [Noridian Home](#) » [Medicare A/B JE Implementation](#) » [Electronic Data Interchange Support Services](#)

- Medicare A/B JE
- Contact
- Questions and Answers
- Schedule of Events

ELECTRONIC DATA INTERCHANGE SUPPORT SERVICES

Noridian Electronic Data Interchange Support Services (EDISS) is the department responsible for electronic exchange of healthcare transactions with providers, billing services and clearinghouses. EDISS provides the ability to quickly and efficiently exchange healthcare information in a safe, secure, and cost effective way.

We are committed to transparency and simplicity for the JE implementation, and are committed to work with your current Medicare contractor to ensure a seamless and efficient implementation of all electronic transactions.

Things you need to know:

- Testing will not be required, however available and encouraged as an industry best practice. If you were in production with your current contractor, you will be in production with EDISS.
- Your EDI Submitter values and data will not change. However, at cutover time, the Contractor ID will need to change. Below is the listing of current and new contractor numbers.

State	Current Contractor Number	JE Contractor Number	Effective Date
California – Part A	01101	01111	08/26/2013
Hawaii, American Samoa, Guam, and the Northern Marianas – Part A	01201	01211	08/26/2013
Nevada – Part A	01301	01311	08/26/2013
J1 WPS Legacy – Part A	01901	01911	08/26/2013
Northern California – Part B	01102	01112	09/16/2013
Southern California – Part B	01192	01182	09/16/2013
Hawaii, American Samoa, Guam, and the Northern Marianas – Part B	01202	01212	09/16/2013
Nevada – Part B	01302	01312	09/16/2013

- JE Implementation information is available at www.edissweb.com. It is Noridian's plan to share the information with the JE provider community through our website and listserv.
- The EDISS team will be conducting multiple web-based trainings throughout the JE implementation. To view these agendas, go to [Electronic Data Interchange Support Services \(EDISS\) JE Implementation Workshops](#)

EDI Website



For Medicare Providers



Welcome California, Nevada, Hawaii, Guam, American Samoa and the Northern Mariana Islands. (Jurisdiction E)

Take me to the EDISS Homepage

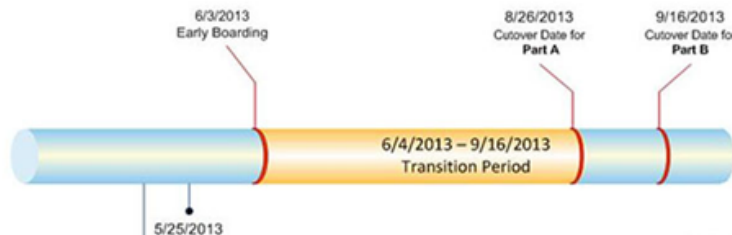
News and Updates

Early Registration Date is coming

Electronic Data Interchange Support Services (EDISS) is the department responsible for electronic exchange of healthcare transactions with providers, billing services and clearinghouses. EDISS provides the ability to quickly and efficiently exchange healthcare information in a safe, secure, and cost effective way.

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Timeline



Quick Links

[Questions and Answers](#)

Workshop Dates

(click the workshop subject to register)

EDI Support Services Welcomes JE Trading Partners

6/10/2013 at 12:00 pm & 4:00 pm
6/14/2013 at 12:00 pm & 4:00 pm

EDI Support Services JE Registration & Testing Process

6/17/2013 at 12:00 pm & 4:00 pm
6/21/2013 at 12:00 pm & 4:00 pm

EDI Support Services JE PC-ACE Pro32 Software

6/24/2013 at 12:00 pm

EDI Support Services JE Available Transactions and Reports

6/28/2013 at 12:00 pm & 4:00 pm

EDI Support Services JE Open Forum

6/04/2013 at 12:00 pm & 4:00 pm
6/06/2013 at 12:00 pm & 4:00 pm

EDI Question and Answer



For Medicare Providers



Questions and Answers

Q: Will current EDI submitters be able to continue to use their current EMC number on electronic claim submissions?

A: Yes, EDI submitters will be able to retain their submitter IDs.

Q: Will testing be required for EDI?

A: No, testing will not be required but will be available and is encouraged to ensure a smooth transition.

Q: How will EDI communicate with the electronic billing community?

A: EDI will communicate with the electronic billing community via email and Web Ex presentations. All documentation related to the transition will be available on our website at www.edissweb.com.

Q: How do I ensure that I am receiving all EDI related information regarding the transition?

A: We realize that transitioning to a new contractor can sometimes be an overwhelming task. To ensure you are receiving current educational information regarding JE transition:

- Subscribe to our email distribution. To subscribe, select the following link: <http://www.edissweb.com/cgp/news/index.html>
- Visit our website and add it as a favorite.

Quick Links

- [Jurisdiction E Home](#)
- [Questions and Answers](#)

Provider Portal - Endeavor

- A secure provider internet web site
 - Claim status
 - Verify eligibility
 - Appeals, Reopening status
 - Review a single claim remittance advice
- Hours available
 - Monday- Friday: 4am-6pm (PT) System hours
 - Saturday: 5am-1pm (PT) System hours
 - Eligibility is 24/7

The logo for Noridian, featuring the word "noridian" in a blue, lowercase, sans-serif font. A white diagonal line crosses through the letter 'o'.

Thank You

We look forward to working with
you.

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What questions do you have?