



June 8, 2018

RE: Claims submitted to Vantage Medical Group between June 2016 and June 2018

Dear Provider:

As we advised in prior communications, IEHP is ending its agreement with Vantage Medical Group effective August 31, 2018. Our partnership with you includes our commitment to ensuring that our delegated IPAs process your claims in a timely and accurate manner according to the Division of Financial Responsibility in our agreements.

During the interim, please continue to send your claims to Vantage Medical Group for services rendered to IEHP Members assigned to Vantage on the date of service. If your office has claims incurred within the last twenty-four (24) months that Vantage Medical Group has not processed within contractual or regulatory timeframes and were appealed to Vantage without satisfactory recourse, please contact IEHP Provider Relations team at (909) 890-2054. IEHP will review the specifics of the claim(s) to ensure that appropriate adjudication of the claims occurs.

IEHP has always supported our physicians and made sure you are paid for services rendered to IEHP Members.

If you have any questions or concerns, please call IEHP's Provider Relations team at (909) 890-2054.

Sincerely,

A handwritten signature in cursive script that reads 'Susie White'.

Susie White
Sr. Director of Provider Services